



Zero Tolerance Policy

At 5 Dental & Skin, we are committed to treating every patient with kindness and respect — and we ask the same in return.

While we understand that visiting the dentist can be stressful, we cannot accept behaviour that is abusive, aggressive, or inappropriate.

We take a compassionate approach and will always aim to resolve issues calmly and respectfully.

In cases of concerning behaviour, we may:

- Provide a verbal reminder
- Issue a written warning
- In repeated or severe cases, we may discontinue care

Thank you for helping us maintain a safe and welcoming space for everyone.

We are committed to providing a safe and respectful environment for all.